

# Shipping IT Equipment to... **VIETNAM**

## Quick Facts

**Destination:** Ho Chi Minh City, Vietnam

**Value Shipped:** \$25,000+

**Incoterms:** DDP

**Service Level:** PriorityIT

## Services Provided

- ✓ Scheduled Collection
- ✓ Import/Export Doc. Support
- ✓ Direct Door-to-Door Shipping
- ✓ Customs Clearance
- ✓ Importer of Record Services
- ✓ Last Mile Delivery

## Additional Requirements

- Certification of Conformity
- Valuation Check
- Quality Inspection

## Challenge

Our client had to deliver IT equipment into their Vietnam data center. Without an importer or business license, they needed a full service supply chain provider to properly import the specialized equipment into Vietnam on their behalf.

## Process



### Local Collection

Our local team collected the shipment at the client facility and soft-wrapped the devices for transport back to our warehouse.



### Manifest + Full Document Support

The shipment contents were verified with Vietnamese standards and all documents were procured according to local customs requirements.



### Direct Flight to Destination Country

The shipment was booked on a flight from New York to Ho Chi Minh city on a major commercial airline and arrived in Vietnam in 3 days.



### Importer of Record Service

FGX's trading company imported the shipment on behalf of the client as they didn't have a business entity in Vietnam.



### Custom Clearance

Our brokerage had to register for a quality inspection and apply for a Certificate of Conformity to complete the customs clearance process.



### Final Delivery

Delivery was scheduled with the local data center. Final delivery was completed ahead of schedule.

Clients must be aware that valuing each commodity according to its real market value is critical when shipping IT equipment into Vietnam. During customs clearance, Vietnamese customs agents verify stated values against the researched value of the goods. Mismatched valuations may result in a failed quality inspection and denial of a certificate of conformity.

## Result

FGX was able to handle the entire logistics process from local collection to final delivery. Our team in Vietnam was able to handle the shipment effortlessly through the custom process allowing for expedited clearance timeline.

The client was able to procure their hardware in the USA and seamlessly ship it to Vietnam.

**15%**

Savings vs. Procuring Locally

**7 - 10**

Days Door-to-Door



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