



Delivering encrypted RSA tokens from Seattle to Manila in 7 days.

No import registration?
No import license?
No problem.



Business benefits:

Flexible

The consignee was not authorized to import encrypted goods we provided an Importer of Record (IOR) service

Managed

Once we assessed the client's needs, they were able to completely hand over the job to us, leaving them with more time to focus on their project goals

Fast

We arranged a same-day pickup and export to our APAC hub in Hong Kong. From there we coordinated the clearance and delivery to Manila in under 4 days

Client Challenge

Our client needed to supply their Manila team with encrypted RSA tokens so their local team could access the global network. They were under a tight deadline to bring these additional staff online, but didn't have the authorization to import these goods on their own.

FGX's Solution

We collected the tokens same-day and routed them through Hong Kong while conducting the necessary due diligence to import into Manila. We quickly determined the local company was not licensed to import encrypted hardware, and made arrangements for an IOR service while the tokens were in transit to ensure smooth clearance & delivery.

“We desperately needed help from our Manila team to complete a diligence review.

FGX helped us get our colleagues online as quickly as possible. They saved the project.”

Director
Global Business Operations
Management Consulting Firm

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www.fgx.com/IT**

The Challenge

We were informed that the shipment had to move immediately. We were provided with limited information on the items and the nature of the consignee.

Encrypted RSA tokens require detailed export compliance procedures as well as a range of import documents and licenses in order to be delivered in the Philippines.

Our client did not have a consignee that was registered with the Philippine Bureau of Customs and therefore would not be able to formally import the shipment.

The Plan

FGX's team in the Philippines, once realizing the consignee did not have appropriate import permits, began making the Importer of Record (IOR) arrangements and applied for the required import licenses.

We contacted our partner airlines to arrange for priority cargo space, then got the shipment moving while the export compliance paperwork was completed.

Our customs brokerage team completed all import paperwork while the shipment was en-route. We pre-wired the duties and taxes to the customs authorities in Manila to ensure a smooth clearance.

The Execution

Our team arranged a pick-up in Seattle and immediately flew the shipment to our Hong Kong hub.

We completed the import licenses and made arrangements for the Import of Record service as well as all ownership transfer documents while the shipment was in transit to mitigate any customs delays upon arrival.

Our service resulted in a seamless customs clearance process and on-time delivery for the client.

The Results

FGX managed a rush shipment that required an IOR service and completed the delivery from Seattle to Manila seamlessly in under a week.

Take the next step

Reach out to FGX to discuss your logistical needs. FGX offers a wide range of solutions both domestically and internationally. There's no project too complex or shipment too large for our world-class logisticians.

Connect with FGX

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