

Navigating Complex Customs Requirements

FGX QUICKLY DEPLOYED SERVERS TO 12 REMOTE DESTINATIONS IN INDIA, INCLUDING THE CONTESTED JAMMU AND KASHMIR REGION



As with most of Asia, customs processes and requirements for clearance of any shipment are rather complicated and time intensive. One simple error or oversight in a shipment's paperwork can cause lengthy delays. This is precisely what caused this client to seek FGX out.

Our client had 12 destinations for which it needed to quickly deploy hardware into India while local holidays were rapidly approaching. FGX was cognizant of these religious holidays in India and built a timeline to ensure that the shipment would be retrieved from customs before that period.

Once the shipment was approved, FGX made the pick-up and immediately tagged each server with a customer reference number as well as a FGX reference number. The serial number of each device was mapped to the final delivery address. FGX obtained: BIS Certificates, Country of Origin (COO), and HS codes on behalf of the client. We also procured datasheets to ensure that customs had all the required information for clearance.

The client requested our IOR service and as such FGX acted as the IOR and facilitated the customs clearance process. Once the shipment arrived at Delhi Airport, the customs release was completed 5 business days.

Upon clearance into India, the consolidated shipment was broken down and each individual deployment was re-packed and directly couriered to its final destination.

FGX was extremely careful when sending shipments to the

state of Jammu and Kashmir, which is in a constant state of conflict between India and Pakistan. FGX checked with both the consignee as well as local police and military for guidance before transporting any of the shipments to this location.

Our methodology ensured that all 12 shipments were delivered ahead of schedule to their final destinations and the deployment bound for Jammu and Kashmir was delivered in the safest manner possible.

"Having expert resources to work with in the US is quite valuable. Working with FGX has allowed us to save time and money on this deployment."

- Global Infrastructure, Director Multi-national Insurance Provider

We do not disclose our clients by design

After investigating if FGX is a good fit for your business, we would be happy to put you in touch with one of the clients we showcase.

THE IDEAL LOGISTICS PARTNER



Can **facilitate an importer of record service** to enable clients to import IT equipment into the country.



Coordinates pickup, packing and **door to door logistics** from anywhere in the US [or world] to India.



Provides **comprehensive project management and timely communication** from pick-up through delivery.



Understands the **duties & tax implications** and ensures the required taxes are paid on-time to ensure no delays in customs.

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